

FISCAL NOTE

HB 2139 - SB 2190

March 13, 2005

SUMMARY OF BILL: Requires the Department of Commerce and Insurance to devote particular attention to addressing questions involving services under the TennCare and medical assistance programs relative to assisting older Tennesseans in understanding, evaluating and comparing insurance products available to them.

ESTIMATED FISCAL IMPACT:

**Increase State Expenditures – \$163,225 Recurring
\$11,775 One-Time**

Assumptions:

- An increase in state expenditures for three positions and related operational expenditures to answer calls and provide the information required under the provisions of this bill.
- The Department currently receives approximately 27,000 annual phone calls and has no staff specifically dedicated to receive these calls and answer questions. Any additional calls generated by persons seeking information on TennCare and other medical assistance programs cannot be handled with existing resources.

CERTIFICATION:

This is to duly certify that the information contained herein is true and correct to the best of my knowledge.

A handwritten signature in black ink, appearing to read "James W. White". The signature is fluid and cursive, with a large initial "J" and a stylized "W".

James W. White, Executive Director